

Ahold Refrigeration program

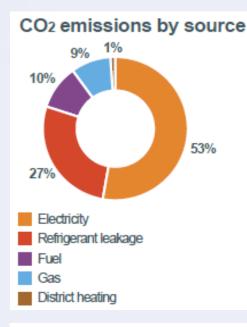
Emma Coles Vice President Responsible Retailing November 2012



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CO2 emisions in our own operations



"Reducing the environmental impact of our refrigeration systems is important for Ahold in both Europe and the United States, as it makes up approximately 27 percent of our carbon footprint."

1. 20% reduction of CO_2/m^2 in our operations (2008 baseline)

2015

	Volume (metric tons)				Efficiency (as % of total refrigerants)			
Leakage of refrigerant substances ¹	2011	2010	2009	2008	2011	2010	2009	2008
Ahold USA	181	204	179	171	14.2	16.0	14.7	14.3
The Netherlands ²	26	28	27	22	6.9	8.3	9.0	7.7
Other Europe	13	15	16	14	11.8	13.6	14.0	11.4
Total	220	247	222	207	12.6	14.4	13.6	13.1

1 Refrigerants measured include CFCs, HCFCs and HFCs.

2 The Netherlands 2010 data is restated.

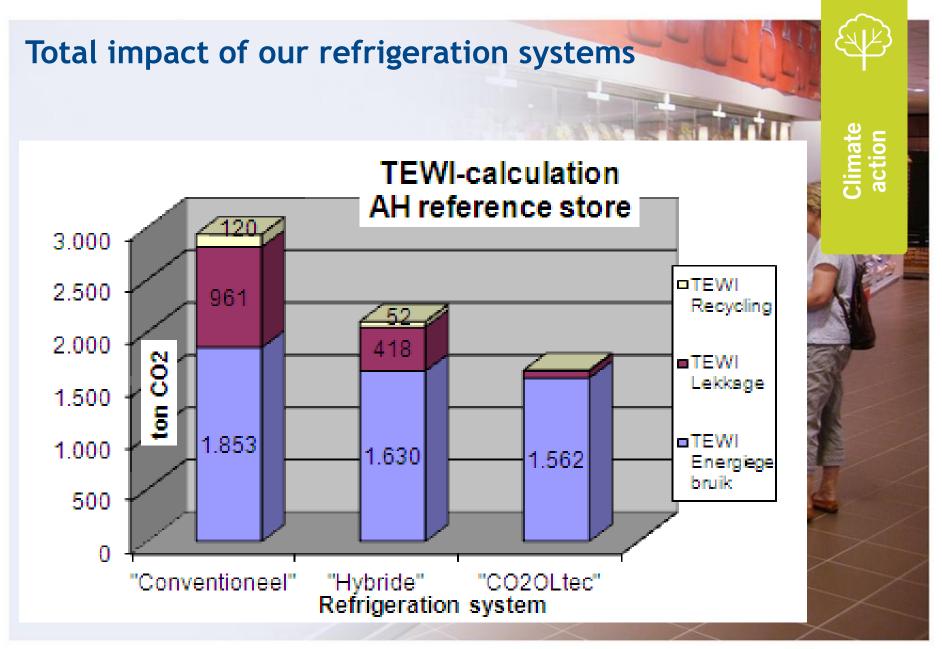
Jimate action

Refrigerant GWP phase down Ahold Netherlands





action





Thank you



